



An aspiring Initiative of
CSC e-Governance Services India Limited | CSC Wi-Fi Choupal Service India Pvt. Ltd
 Ministry of Electronics & Information Technology (MeitY)
 Electronics Niketan, 4th Floor, 6 CGO Complex, Lodhi Road, New Delhi – 110003, INDIA.

Customer Application Form(CAF) For CSC Wi-Fi Choupal Internet Service

Please fill the application form in capital letters only (↵) Tick wherever applicable

CAF NO.

Type of Connection : Individual(Home) Individual(Hotspot) Organisation(Private) Organisation(Government)

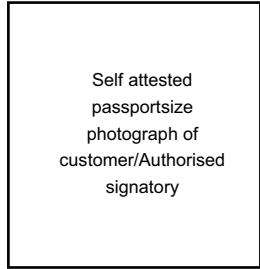
Customer Name Mr. / Ms.
 Firm/Organisation Name M/S

Father's/ Husband's Name*
(Tick applicable relationship)

Date of Birth Gender* M F

Mobile No.* Alternate Phone/Mobile No.*

Email ID



Installation & Billing Address*

House no./Flat no. Building Name

Street Address

Locality / Area / Post City

State/UT Postal Code

Customer /Authorised Person Identity Proof Type

Document No

Driving Licence PAN Card Voter ID Passport Other

(↵) Tick wherever applicable

Address Proof of Customer / Installation location

Document No

Driving Licence Bank PAssbook Voter ID Ration Card Income Tax Assessment Order
 Arms Licence Telephone Bill Voter ID Water Bill Other

Service Package Type / Tariff Plan

WiFi Village IInternet@Home Internet @ Business Special Offer

Tariff Plan Name Data Usage Port Speed MB/s

Authorised Person Details (Only for Organization)

Name

Designation

Mob. No

Customer

Signature of customer/Authorised Person Date

Terms & Conditions

GENERAL:

1. Application form is free of cost. The form may be filled up in capital letters only.
2. Subject to the acceptance of the application and technical feasibility CSC Wi-Fi Choupal will endeavor to provide the Internet Service as soon as possible.
3. The contract with CSC Wi-Fi Choupal for provision of Internet Service will be for a minimum period from the date of commencement (depending upon the plan chosen) in accordance with the tariff plan opted.
5. The data rates shown as down streams or upstream is applicable only to last mile. However CSC Wi-Fi Choupal does not hold responsibility for lesser download or upload data rates caused by the accessed website status or the international gateway or the media.
6. Users will be able to connect computer/ Mobile Device with login credential. In case of business users, it would be possible to connect more than one computer depending on the plan opted for.
7. The subscriber is required to fully comply with the provisions of the Indian Telegraph Act 1885, Indian Telegraph Rules, the Information Technology Act 2000 and TRAI Act made there under and any amendments or replacements made there to from time to time.

2. RIGHT TO TERMINATE SERVICE:

1. CSC Wi-Fi Choupal reserves the right to disconnect the service to any customer in case there is sufficient evidence of the customer intentionally or unintentionally using the service in a manner which would adversely impact CSC Wi-Fi Choupal or CSC's Wi-Fi Choupal Network.

2. The customer shall be responsible for using the service only for Legal and appropriate purposes

3. CSC reserves the right to terminate the services in the event of non-payment of bills preferred by CSC Wi-Fi Choupal in accordance with the tariff plans opted by the customer and the extent of usage or any default on the part of customers.

DISCLAIMER:

1. CSC Wi-Fi Choupal will exercise all reasonable care in providing its services, but it is not responsible for interruption/service due to power failures, equipment malfunctions, or acts of natural calamity.
2. CSC Wi-Fi Choupal is not responsible for subscriber's computer hardware and software or areas of the Internet not under its control. CSC Wi-Fi Choupal does not warrant privacy, security, or efficiency of the Internet.
3. CSC Wi-Fi Choupal is not responsible for actions taken by its customers or others as a result of its services.
4. CSC Wi-Fi Choupal is not responsible for material any person (including household members of the subscriber) may receive or transmit via the Internet, or for anything bought or sold via the Internet, or for any other result of an action taken by anyone using its service.
5. Internet connection will be provided subject to technical feasibility. CSC Wi-Fi Choupal will not be held responsible in case service is denied on this ground.
6. CSC Wi-Fi Choupal will not be responsible for non-use of prepaid Internet Connection.

Signature of customer/Authorised Person with organisation seal

Date _____

For Office Use Only

Gram Panchayat _____ Block _____ Dist. _____

Feasibility Check Status Feasible Not Feasible CSC Representative/CVLE Code _____

Activation Date _____ Hardware Installations if any _____

Signature of FRT/CSC VLE



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